

MEMBERSHIP POLICY

Qualification and Notice Requirements: Fitness Quest Bootcamp will only freeze your membership if you are in good standing and you are current on your membership dues.

Please provide at least ten days' notice for a freeze request to allow us to process your request. You may freeze your membership if you qualify for one of the three categories below:

Medical Disability: You must provide us with verification from your physician stating your medical disability will prevent you from attending a workout. The minimum term for a medical freeze is three months. Cost: n/a.

Active Duty Military Transfer or Extended Volunteer Assignment: You must provide us with a copy of your transfer, deployment or extended volunteer assignment orders. There is no minimum or maximum for assignment freeze. If you request a specific freeze term less than six months, your membership and monthly Electronic Funds Transfer ("EFT") or credit card charge will automatically resume at the end of the specified time. If you request a specific freeze term greater than six months, or you do not specify a freeze term, you must contact us to reactivate. Cost: n/a.

Temporary Employment Transfer: You must provide us with verification from your employer, on company letterhead, that you are being temporarily transferred. The location of your transfer must be more than 25 miles from the Sacramento. The minimum term for a temporary employment transfer freeze is three months. Cost: \$25.

Extended Freeze: As a courtesy to our members, Fitness Quest Bootcamp may approve or deny your request for an extended freeze for reasons other than those listed above. The maximum length of an extended freeze is 12 months. If we do not receive notification to reactivate or further extend your freeze within 12 months, your membership agreement will be terminated. Cost: \$25.

Dues During Freeze: Once we approve a membership freeze, no further dues will be collected. The term of your prepaid membership shall be extended for the same period as the freeze.

Freeze Request Decisions: If your request does not conform to this Membership Freeze Policy, you will be notified that your request has been denied and your membership shall remain active unless cancelled.

Cancellation Policy. No cash refunds. Membership credit may be issued and/or transferred based on the policies mentioned above.